Virginia Mason Franciscan Health

Digestive Health Symposium

Presented by the Center for Digestive Health



Welcome and Opening Remarks



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Keynote:

Exploring the Power of Artificial Intelligence

Dean Field, MD | VMFH Region Chief Medical Informatics Officer

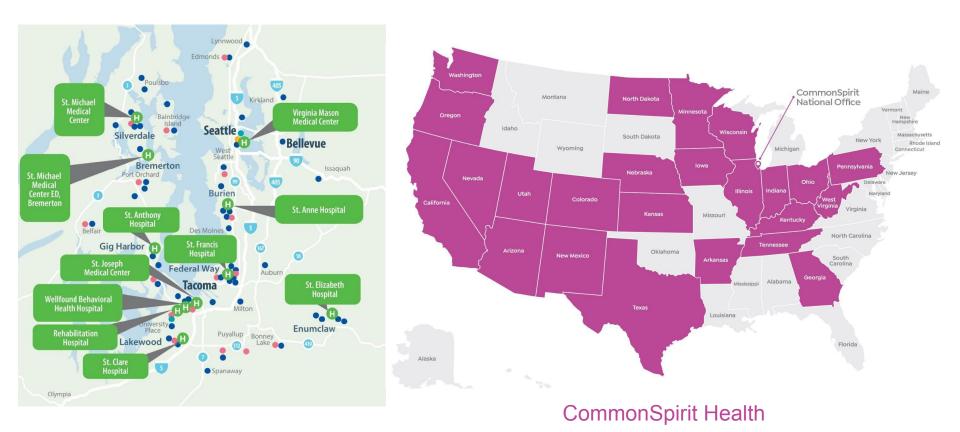


Unlocking Creativity: Exploring the Power of Artificial Intelligence

Dean Field MD MBA CommonSpirit Health System VP & NW Region CMIO

November 2025





*Special appreciation for their support, resources and vision to Sunil Kakade System VP IT Data Engineering & Advanced Analytics and Daniel Barchi SEVP & CIO for CommonSpirit.

Automation and Artificial Intelligence

- Robotic Process Automation software trained to replicate human workflows
- Machine Learning systems learning from data without being explicitly programmed -Natural Language Processing
- Deep Learning machine learning systems that can train themselves from large data sets - Radiology image pattern recognition
- Generative AI systems capable of generating unique outputs - Note Creation



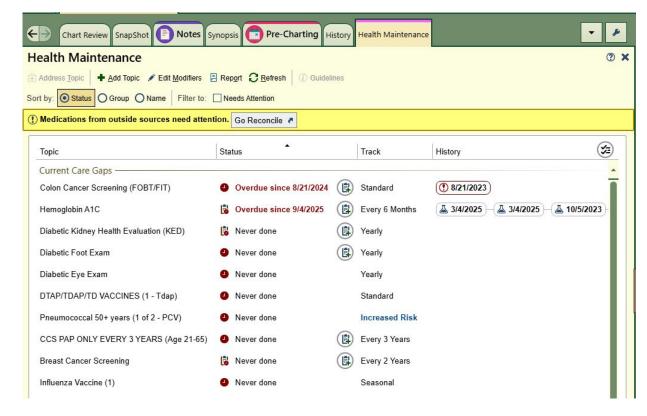
Level 1 Robotic Process Automation



Why a bot? (roBOTic process automation)

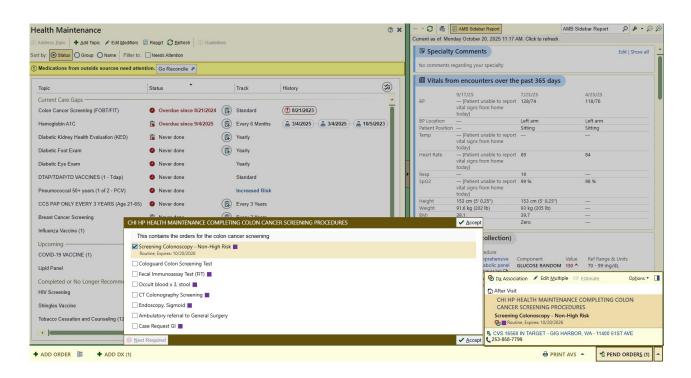


Otto looks at the schedule for care gaps





Otto preps the order for the provider





Colon Screening: Automation + Nudging

Net increase of

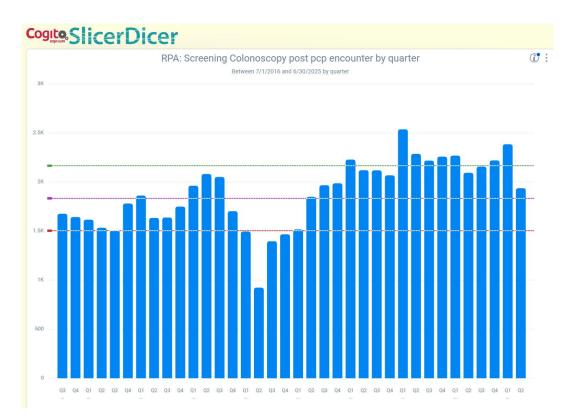
700 colonoscopies

per quarter sustained

over time

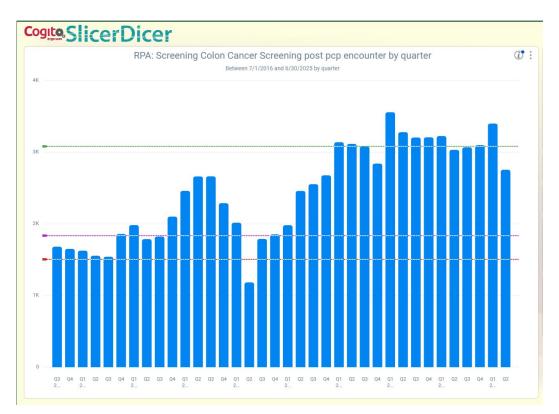
Medicare facility average

payment \$500 = \$1.4M/yr



Greater impact across all colon screening

Net increase of 1,500
patients screened per
quarter sustained over
time....



Level 2 Machine Learning: Learning Pattern Recognition



So Much Data: Insight or Burden

October 18, 2023





A ONE-STOP RCM SOLUTIONS COMPANY HELPING HOSPITAL SYSTEMS MAXIMIZE REVENUE!





Hospitals only use 3% of data, Microsoft says <u>Full story</u>



GI Pilot: Disease Detective

Human intelligence enhanced by artificial intelligence

In collaboration with **Dr Misho Hubka**, we programed the platform to identify at risk GI patients

In this case, GERD with prolonged PPI therapy and / or paraesophageal hernia disease

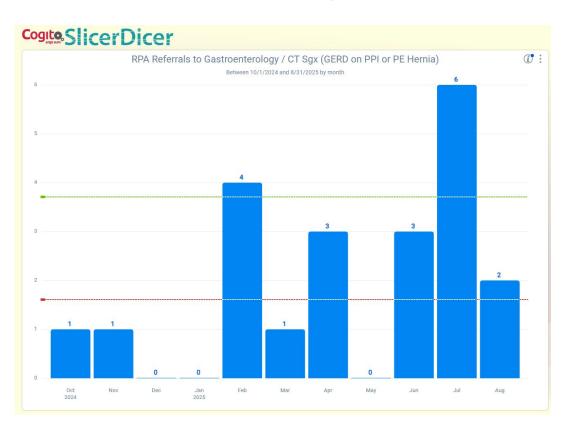


Driving Outcomes with Machine Learning and RPA

For patients with GERD and prolonged PPI therapy and / or Paraesophageal Hernia, we automated communication with their PCP

Educating PCP's about the indications for evaluation increased referrals for further evaluation

Machine Learning + Robotic Process Automation + Nudging = Improved Outcomes



Level 3 Deep Learning Al Recognizing Complex Patterns



Deep learning model based on endoscopic images predicting treatment response in locally advanced rectal cancer undergo neoadjuvant chemoradiotherapy: a multicenter study

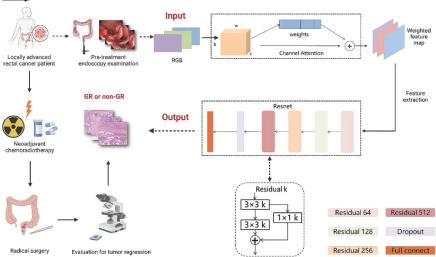
Research | Open access | Published: 13 July 2024

Volume 150, article number 350, (2024) Cite this article

 $\underline{Home} \ > \ \underline{Journal\ of\ Cancer\ Research\ and\ Clinical\ Oncology}\ > \ \underline{Article}\ > \ Figure\ 2$

Fig. 2

From: Deep learning model based on endoscopic images predicting treatment response in locally advanced rectal cancer undergo neoadjuvant chemoradiotherapy: a multicenter study



Workflow and network architecture of the endoscopic image-based deep learning model. The Residual k refers to the number of channels in each layer, which can vary from 64 to 128, 256, or 512. GR: Good response

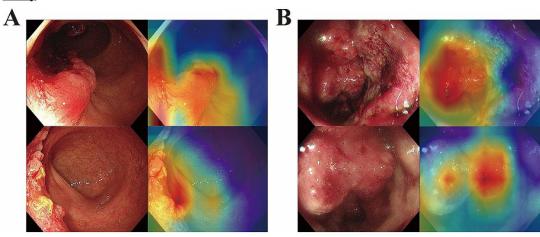
The Final Result...

Provides the endoscopist additional insight into the possible treatment response for the lesions identified real time

Home > Journal of Cancer Research and Clinical Oncology > Article > Figure 3

Fig. 3

From: Deep learning model based on endoscopic images predicting treatment response in locally advanced rectal cancer undergo neoadjuvant chemoradiotherapy: a multicenter study

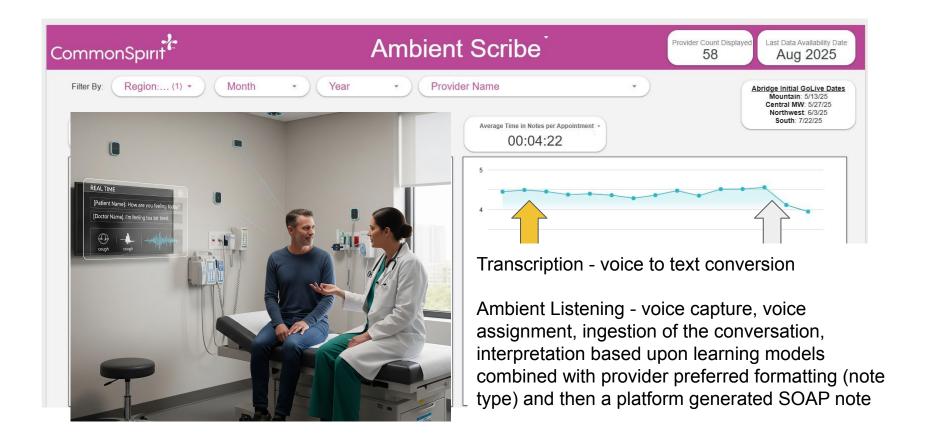


t-SNE analysis of endoscopic images from the GR and non-GR groups. GR: Good response

Level 4 Generative Al: Unique Output

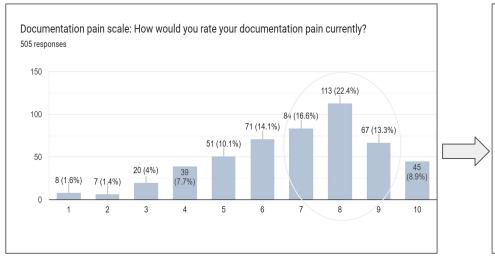


Ambient Scribe Technology: Time in notes/appointment

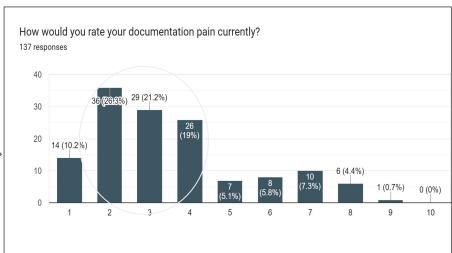


Al is Reducing Documentation Pain

Pre Survey



Interim Survey



Evolution from Reactive AI Agents to Autonomous Agentic AI



Al Agent

Reactive, rule-based/predictive systems

Single-task focused with limited decision-making



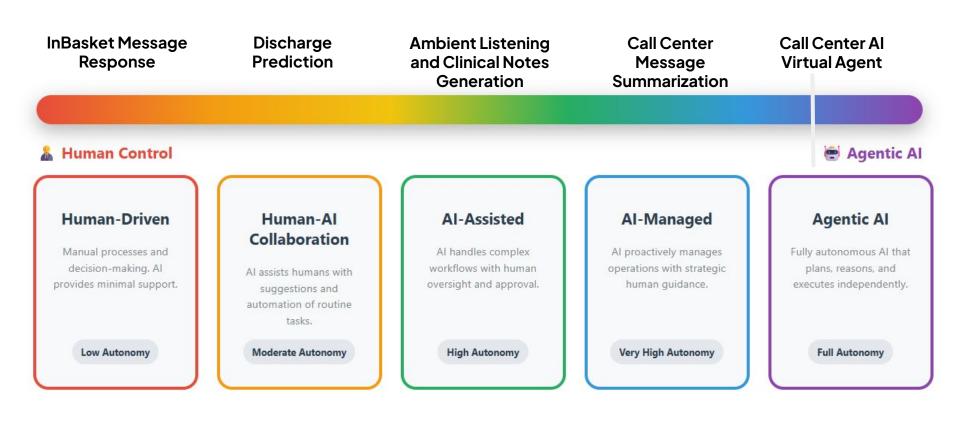
Agentic Al

Autonomous, goal-oriented systems

Proactive planning and multi-step reasoning

Can coordinate complex workflows and adapt

Al Autonomy - Transformation Towards Agentic Al







Governance

Building Trust



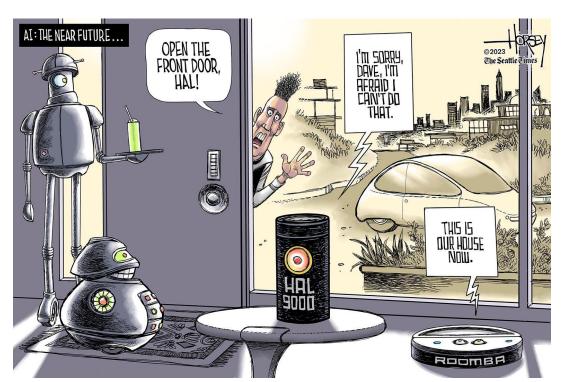
AI/RPAs	VA	CommonSpirit
In Production	130	165
In Pipeline	69	
Initiated	27	86
Total	228	309

What could possibly go wrong?

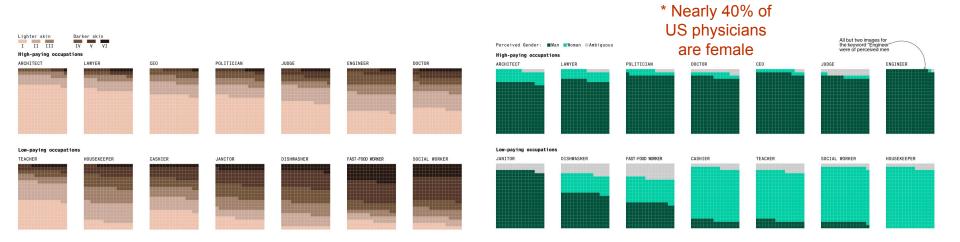


Risks of Generative Al

- Exponential propagation of biases in the underlying data set could create unintentional consequences
- Al hallucinations- consumers of Al generated products cannot easily differentiate discrete data elements from Al generated approximations
- Platform Misuse Data Set security and algorithm transparency



What does data set bias look like?



Task: Provided a standard data set to learn from, generative AI created 5100 images representing people in a respective job role. Researchers then classified the images by skin color and gender. The results were equally as biased for criminals, drug dealers and terrorists. *Bloomberg Technology & Equality February 2023

How can bias impact healthcare?



Racial bias in Al-mediated psychiatric diagnosis and treatment: a qualitative comparison of four large language models

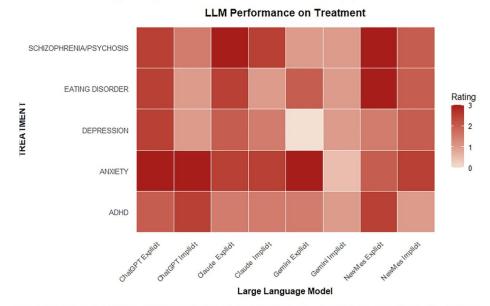
Ayoub Bouguettaya, Elizabeth M. Stuart & Elias Aboujaoude

npj Digital Medicine 8, Article number: 332 (2025) | Cite this article

7325 Accesses | 4 Citations | 56 Altmetric | Metrics

Fig. 2: Heatmap of treatment for each LLM by condition.

From: Racial bias in Al-mediated psychiatric diagnosis and treatment: a qualitative comparison of four large language models



For each illness and each model, they were provided with an implicit version and explicit version of race included. Red correlates with a more biased response relative to the neutral condition.

What are Generative Al Hallucinations?

This is part of a note generated by Artificial Intelligence Software

The blue items are distinct data elements I reported to the gen AI

The red data elements are what the AI "created" that had a probability of existing in a 37 yo female with gallstone disease

Without the color coding, how does the reader know which discrete data element is factual?

- **Chief Complaint:** Right upper quadrant abdominal pain
- **History of Present Illness:** The patient is a 37-year-old female with a history of diabetes who presents with right upper quadrant abdominal pain. The pain is sharp and intermittent, and it has been present for the past 2 days. She also reports nausea and vomiting. She has no other significant medical history.
- **Past Medical History:**
- * Diabetes
- * Hypertension
- * Hyperlipidemia
- **Social History:**
- * Smoker
- * Former alcoholic
- * No illicit drug use
- **Physical Examination:**
- * Vital signs are within normal limits.
- * The patient is in no acute distress.
- * Her abdomen is soft, non-distended, and tender to palpation in the right upper quadrant.
- * There is no rebound tenderness or guarding.
- * The rest of her physical examination is unremarkable.
- **Laboratory Findings:**
- * White blood cell count is 12,000/μL.
- * Hemoglobin and hematocrit are within normal limits.
- * Platelets are within normal limits.
- * Liver enzymes are elevated.
- * Total bilirubin is elevated.
- * Direct bilirubin is elevated.
- * Alkaline phosphatase is elevated.
- * Gamma-glutamyl transferase is elevated.
- * Lipase is elevated.
- * Urinalysis is negative for blood and leukocytes.

Platform Misuse: \$#-it happens.....

University of Southern California reported in 2023 that some doctors using Al chatbots inadvertently violated HIPAA by entering PHI into non-compliant software

like ChatGPT for administrative tasks.

- Payer Al abuse of prior authorization
- Pharmaceutical marketing manipulation
- Exacerbating health disparities
- Monetization of data without consent



Questions?

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In case of a shy audience, we asked AI, Insightli.....

- How will AI impact patient-provider relationships and trust?
- What are the ethical considerations for using AI in healthcare?
- How can we ensure data privacy and security with AI systems?

Thank You to Our Faculty and Staff

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- Shayan Irani, MD
 - ➤ Boston Scientific & GORE (CONMED) Consultant
- Randeep Kaur, MD
 - Madrigal Speaker
- Val Simianu, MD
 - Intuitive Surgical Education Support; BD Surgical Advisory Board

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